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2024-09-06

TO: ALL EXECUTIVE COUNCIL MEMBERS, FTUR'S, TUR'S AND MEMBERS: UNTU

ESCALATION PROCESS: ISSUES/CONCERNS BY UNTU MEMBERS TO UNTU OFFICIALS

There seems to be still a tendency from members to refer issues/concerns/disputes directly to the UNTU Head Office email address headoffice@untu.co.za and/or to individual Members of Staff and/or on our social media Facebook page and not to the Representative/s as specified in the escalation process below. To ensure efficiency, we once again call on all UNTU members to please follow the escalation process accordingly for the purposes as set out below:

1. Members who find themselves having issues/concerns within their respective workplace/depot, must first raise such issues/concerns with his/her respective Trade Union Representative (TUR) for assistance.
2. Should a member not receive the necessary assistance from his/her TUR, he/she can escalate the matter to his/her respective Branch Chairman and/or Branch Secretary.
3. ***In the case of Transnet***, should a member not receive the necessary assistance from his/her respective Branch Chairman and/or Branch Secretary then the member can escalate such issues/concerns to his/her respective FTUR for assistance.
 - Should a member not receive the necessary assistance from his/her respective FTUR, then the member can escalate such to his/her respective NFTUR/EXCO Member.
4. ***In the case of Prasa***, should a member not receive the necessary assistance from his/her respective Branch Chairman and/or Branch Secretary then the member can escalate such issues/concerns to his/her respective NFTUR/EXCO Member.
5. Should the member not receive any assistance from the NFTUR / EXCO Member within Transnet and/or Prasa then he/she may send a letter of complaint to UNTU Head Office via email headoffice@untu.co.za against such individual with the relevant information e.g. Name, Surname, Business Unit / Operating division, etc, which will be referred to the relevant Deputy General Secretary for assistance/response.
6. If a member is still not satisfied with assistance/response from the relevant Deputy General Secretary, then he/she may send a formal letter of complaint, which must be addressed to the General Secretary via email at headoffice@untu.co.za for his response and action and, only if deemed necessary by the General Secretary such issues/concerns will be escalated to the Vice-President and President for further intervention.

Members, if you are not certain who your TUR's or Branch Office Bearers and Branch Officials (BOBO) are, please feel free to contact Maria Chonco at UNTU Head Office on 011 728 0120 or via email at maria@untu.co.za –

For ease of reference, find below from pages 1-4 the list of contact information of the respective EXCO, NFTURs, and FTURs within TRANSNET and PRASA.

Esteemed greetings,



**C van Vuuren
UNTU GENERAL SECRETARY**

Non-profit Organisation – Ref: Number 036 913

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Affiliated to FEDUSA

CONTACT LIST – UNTU REPRESENTATIVES – TRANSNET & PRASA (EXCO, NFTURs, FTURs)

	INITIALS & SURNAME	EXCO & NFTUR	AREA	CONTACT NUMBER	EMAIL
UNTU NFTURs (8) TRANSNET					
President	AJW Meyer	(Pres & NFTUR)	Pretoria	063 687 3661	wielligh@untu.co.za
Vice-President	L Mdyogolo	(Vice-Pres & NFTUR)	Parktown	071 607 7523	luvuyo@untu.co.za Luvuyo.Mdyogolo@transnet.net
Support Services TCC, TPL, TP	DG Dreyer	(Exco & NFTUR)	Kroonstad	082 920 9450	douw@untu.co.za
Support Services TCC, TPL, TP	AM Biyela	(Exco) & NFTUR	Alrode	072 250 5856 / 082 730 3364	anele@untu.co.za
TFR	FJ de Koker	(Exco & NFTUR)	Kaserne	082 046 6815	scott@untu.co.za
TFR	L Visagie	(Exco & NFTUR)	Kimberley	073 381 7190	lincoln@untu.co.za lincoln.visagie@transnet.net
TPT	CL Damons	(Exco & NFTUR)	Port Elizabeth	081 722 3011	careston@untu.co.za careston.damons@transnet.net
TE	C du Plessis	(Exco & NFTUR)	Uitenhage	082 757 4962 / 078 212 6211	clayten@untu.co.za clayten.duplessis@transnet.net

CONTACT LIST – UNTU REPRESENTATIVES – TRANSNET & PRASA (EXCO, NFTURs, FTURs)

	<u>INITIALS & SURNAME</u>	<u>EXCO & FTUR</u>	<u>AREA</u>	<u>CONTACT NUMBER</u>	<u>EMAIL</u>
UNTU FTUR'S TRANSNET FREIGHT RAIL (TFR)					
	VD Mulaudzi	(Exco & FTUR)	Sentrarand	082 973 8120	mulaudzi@untu.co.za
	AO Mudalahothe	(Exco & FTUR)	Witbank	083 601 9359	avhatakali@untu.co.za
	ND Mkhaba	(Exco & FTUR)	Richards Bay	063 744 9384	mkhaba@untu.co.za
	L Saul	(Exco & FTUR)	Saldanha	079 225 9168	lutwena@untu.co.za / Lutwena.Saul@transnet.net
	S Seatlholo	(Exco & (FTUR)	Capital Park	078 442 4581	shuping@untu.co.za Shuping.Seatlholo@transnet.net
	MN Mathekga	(FTUR)	Kaserne	072 799 7297	Noah.Mathekga@transnet.net
	RZ Sambo	(FTUR)	Komatipoort	081 772 4876 / 076 840 9392	Rudolph.Sambo@transnet.net
	MS Mosebedi	(FTUR)	Pietersburg	079 502 4142 / 078 649 8119	Sonnyboy.Mosebedi@transnet.net
	E Godfrey	(FTUR)	Port Elizabeth	072 236 2056	Edwin.Godfrey@transnet.net
	TI Mojaki	(FTUR)	Sishen	061 589 8950 / 064 131 5194	Tshepo.Mojaki@transnet.net
	TNL Thwala	(FTUR)	Pietermaritzburg	072 536 5798	Thembeka.Thwala@transnet.net
	BA Cimela	(FTUR)	Klerksdorp	071 586 4664	BoisileAbram.Cimela@transnet.net

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	<u>INITIALS & SURNAME</u>	<u>EXCO & FTUR</u>	<u>AREA</u>	<u>CONTACT NUMBER</u>	<u>EMAIL</u>
UNTU FTUR'S TRANSNET MARITIME TPT & TNPA					
(TPT)	P Wevers	(Exco & FTUR)	Saldanha	073 397 3179	ply@untu.co.za ply.wevers@transnet.net
(TNPA)	WMN Phethwa	(Exco & FTUR)	Durban	083 721 2250	phethwa@untu.co.za wiseman.phethwa@transnet.net
(TPT)	J Joseph	(FTUR)	Durban	084 924 1726	Jane.Joseph@transnet.net
(TPT)	SG Govender	(FTUR)	Durban	084 309 4287	Seelan.Govender@transnet.net
(TPT)	N Sokhela	(FTUR)	Durban	081 391 6228 / 071 789 0286	Njabulo.Sokhela@transnet.net sokhela99@gmail.com
(TPT)	MB Mthimkhulu	(FTUR)	Richards Bay	072 749 6358	Bongani.Mthimkhulu@transnet.net
(TPT)	S Baartman	(FTUR)	Cape Town	084 419 4767	Shane.Baartman@transnet.net
(TPT)	VA Page	(FTUR)	Port Elizabeth	073 317 3902	Venecia.Julie@transnet.net venecia.page@gmail.com
(TNPA)	M English	(FTUR)	Cape Town	073 633 2610	Munifa.English@transnet.net
(TNPA)	MG Meyer	(FTUR)	Ngqura	078 530 4925	Morne.Meyer2@transnet.net

CONTACT LIST – UNTU REPRESENTATIVES – TRANSNET & PRASA (EXCO, NFTURs, FTURs)

	<u>INITIALS & SURNAME</u>	<u>EXCO & FTUR</u>	<u>AREA</u>	<u>CONTACT NUMBER</u>	<u>EMAIL</u>
UNTU FTUR'S TRANSNET ENGINEERING (TE)					
	DL Sitole	(Exco & FTUR)	Durban	067 050 3976	leon@untu.co.za / Leonard.Sitole@transnet.net
	LC Mathiso	(Exco & FTUR)	Richards Bay	078 479 1492	mathiso@untu.co.za / Cynthia.Mathiso@transnet.net
	M Meiring	(FTUR)	Bloemfontein	065 393 6505	Minette.Meiring@transnet.net
	X Mbolekwa	(FTUR)	Salt River	068 206 3519	Xolani.Mbolekwa@transnet.net

	<u>INITIALS & SURNAME</u>	<u>FTUR</u>	<u>AREA</u>	<u>CONTACT NUMBER</u>	<u>EMAIL</u>
UNTU FTUR'S SUPPORT SERVICES					
Transnet Corporate Centre (TCC) (Western Zone)	S Rampersad	(FTUR)	Durban	082 721 7233	Sanjay.Rampersad@transnet.net
Transnet Corporate Centre (TCC) (Eastern Zone)	V Mthembu	(FTUR)	Esselenpark	073 810 3435	Vuyelwa.Mthembu@transnet.net

COMMUTER RAIL PRASA	<u>INITIALS & SURNAME</u>	<u>NFTUR</u>	<u>AREA</u>	<u>CONTACT NUMBER</u>	<u>EMAIL</u>
CENTRAL ZONE	FK Grobler	(Exco & NFTUR)	Gauteng	067 405 4796	freddie@untu.co.za
EASTERN ZONE	H Tikum	(Exco & NFTUR)	Durban	083 756 4484 / 061 016 0862	tikum@untu.co.za
WESTERN ZONE	N Fingita	(Exco & NFTUR)	Cape Town	082 591 3234	fingita@untu.co.za